

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of)	
Revision of the Commission's Rules to Ensure)	
Compatibility With Enhanced 911 Emergency)	
Calling Systems)	
)	CC Docket No. 94-102
Amendment of Parts 2 and 25 to Implement)	
the Global Mobile Personal Communications)	
by Satellite (GMPCS) Memorandum of)	IB Docket No. 99-67
Understanding and Arrangements; Petition of)	
the National Telecommunications and)	
Information Administration to Amend Part 25)	
of the Commission's Rules to Establish)	
Emissions Limits for Mobile and Portable)	
Earth Stations Operating in the 1610-1660.5)	
MHz Band)	
)	
)	

To: Chief, International Bureau

**911 CALL CENTER POST-IMPLEMENTATION STATUS REPORT OF
IRIDIUM COMMUNICATIONS INC.
(October 2009 – September 2010)**

Pursuant to the Commission's Rules, and the Second Report and Order in the above-captioned proceeding, Iridium Communications Inc. ("Iridium"), the parent company of Iridium Satellite LLC, Iridium Constellation LLC, and Iridium Carrier Services LLC, hereby provides its 911 Post-Implementation Status Report.¹ Iridium is a wholesale provider of Mobile Satellite Services ("MSS").

¹ See 47 C.F.R. § 25.284(b); *see also* *Revision of the Commission's Rules to Ensure Compatibility With Enhanced 911 Emergency Calling Systems, Second Report and Order*, CC Dkt. No. 94-102, IB Dkt. No. 99-67 (Aug. 25, 2004).

A. Iridium's Identification Information

Corporate Headquarters:

Iridium Communications Inc.
1750 Tysons Boulevard, Suite 1400
McLean, VA, 22102
(703) 287-7400

Filer of Post-Implementation Status Report and Contact Person on 911 Issues:

Donna Bethea Murphy
Vice President, Regulatory Engineering
Iridium Satellite LLC
1750 Tysons Boulevard, Suite 1400
McLean, VA, 22102
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B. Address and Contact Person for Iridium's Call Center

Heather Taylor Oatley
Emergency Call Relay Center Manager
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Longmont, CO 80503
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C. Summary of Call Statistics by Month

Month	Total Calls Received	Total Calls Abandoned	Total Calls Forwarded to PSAP	Total Calls Ending at Call Center
Oct-09	74	21	11	42
Nov-09	41	16	16	9
Dec-09	41	17	2	22
Jan-10	55	17	1	37
Feb-10	24	11	6	7
Mar-10	45	11	14	20
Apr-10	37	17	8	12
May-10	53	13	1	39
Jun-10	52	21	6	25
Jul-10	143	28	57	58
Aug-10	129	28	31	70

Month	Total Calls Received	Total Calls Abandoned	Total Calls Forwarded to PSAP	Total Calls Ending at Call Center
Sep-10	199	79	16	104
Totals	893	279	169	445

Conclusion

Iridium has timely deployed 911 call center service and is forwarding calls to a public safety answering point (“PSAP”) where appropriate. Should you have any questions regarding the information provided in this report, please do not hesitate to contact the undersigned.

Respectfully submitted,

/s/ Donna Bethea Murphy
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Filed: October 19, 2010

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